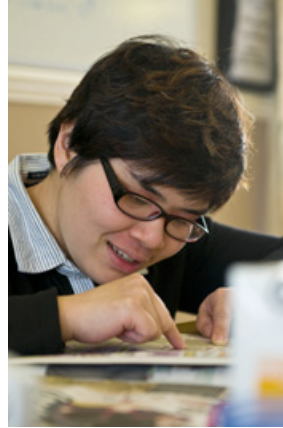


Strategic Plan

April 2016 to March 2019



Action Plan - April 2016 to March 2017



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Our Vision

The City of York Safeguarding Adults Board aims to ensure that agencies supporting adults who are at risk or in vulnerable situations, and the wider community, can by working successfully together:

- Establish that **Safeguarding is Everybody's Business**
- Develop a culture that does not tolerate abuse
- Raise awareness about abuse
- Prevent abuse from happening wherever possible.
- Where abuse does unfortunately happen, support and safeguard the rights of people who are harmed to:
 - stop the abuse continuing
 - access services they need, including advocacy and post-abuse support
 - have improved access to justice
 - have the outcome which is right for them and their circumstances





Introduction

The Care Act 2014 requires all Safeguarding Adults Boards (SABs) to produce a Strategic Plan for each financial year which sets out **“both short and longer-term actions and it must set out how it will help adults in the area and what actions each member of the SAB will take in order to deliver the strategic plan in its area and what actions each member of the SAB will take to deliver the strategic plan and protect better”** (para 14.123 of Guidance).

The Guidance goes on to say that the Plan could cover 3-5 years in order to enable the Board to plan ahead as long as it is reviewed and updated every year. The Regulations also state that SABs **“must consult the local Healthwatch and involve the community”** (para 14.124) when preparing the Strategic Plan.

Given the above, Healthwatch York kindly agreed to carry out some community engagement in preparation for this Plan. Full details are available separately from Healthwatch. Some 39 public responses were received, with a further 28 from the local health and social care workforce. There was a good age spread in responses, with most respondents being aged 36-45. Some 8 or 9 questions were asked of each group, and the responses received have been used to put together the Action Plan for the first year.

The Care Act 2014

The Care Act 2014 sets out six key principles which “apply to all sectors and settings including care and support services, further education colleges, commissioning, regulation and provision of health and care services, social work, healthcare, welfare benefits, housing, wider local authority functions and the criminal justice system” (para 14.13). The Guidance goes on to say that the principles can also help SAB’s to examine and improve their local arrangements.

The City of York SAB has decided to adopt the six key principles as the framework for its Strategic Plan for 2016 to 2019. Having done that, it will agree a set of actions each year which will be designed to improve arrangements within the City of York for vulnerable people. Those actions and their outcomes will be reviewed at the end of each year before a further set are agreed.

The six key principles are:

Empowerment - People being supported and encouraged to make their own decisions and informed consent.

Prevention - It is better to take action before harm occurs.

Proportionality - The least intrusive response appropriate to the risk presented.

Protection - Support and representation for those in greatest need.

Partnership - Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

Accountability - Accountability and transparency in delivering safeguarding.





How does it all fit together?

- ➔ Our Vision is contained in the six key principles as the core building blocks of the Strategic Plan.
- ➔ Every year starting in April we will take some agreed actions and set out what effect we expect those actions to have on the safety and well-being of vulnerable people in the City of York. This will be the yearly Action Plan.
- ➔ By the end of the year we will have looked at how successful those actions have been and then agree what to do in the following year.



Action Plan April 2016 to March 2017

These actions will be undertaken to improve arrangements within the City of York for vulnerable people, using the six key principles set out in the Care Act 2014.

1. EMPOWERMENT

People being supported and encouraged to make their own decisions and informed consent

Action	Planned Impact
<p>1a. The Safeguarding Adults Board will produce an information leaflet and develop a Board website about Adult Safeguarding. This will contain information about keeping safe, advice that explains types of abuse and neglect, and contact information to be used by anyone with a safeguarding concern.</p>	<p>People in the community will have increased knowledge about how to stay safe and what to do when they are concerned about their own safety or the safety of another adult with care and support needs.</p>

2. PREVENTION

It is better to take action before harm occurs

Action	Planned Impact
<p>2a. All Safeguarding Adults Board partners will be required to assure the Board on a regular basis about the actions they are taking locally to prevent people experiencing abuse or neglect.</p>	<p>People in the community will be able to see how partners work together to commission safe and high quality services and how organisations hold themselves to account when concerns are raised about the quality and safety of their services.</p>
<p>2b. The Safeguarding Adults Board will update and maintain the public section of its website using the accessible information standards, with a section on staying safe.</p>	<p>People in the community will have more access to information which will increase their knowledge about how to stay safe and what to do when they are concerned about their own safety or the safety of another person.</p>

3. PROPORTIONALITY

The least intrusive response appropriate to the risk presented

Action	Planned Impact
<p>3a. The Safeguarding Adults Board will ensure that when partners undertake an enquiry into safeguarding concerns, any actions taken are informed by the expressed wishes and feelings of the person at the centre of the concern, in accordance with The Care Act 2014 and Making Safeguarding Personal requirements.</p>	<p>People in the community will gain in confidence that any safeguarding adult plans are informed by people's wishes and feelings, balancing concerns for someone's personal safety with an understanding of how they see their own quality of life & wellbeing.</p>

4. PROTECTION

Support and representation for those in greatest need

Action	Planned Impact
<p>4a. The Safeguarding Adults Board will require all partners to ensure that there is an up to date assessment of mental capacity and any best interest decision on file, and will ensure the person is supported where required by an advocate or a independent mental capacity advocate.</p>	<p>People in the community will gain confidence that that all adults who are assessed as lacking the mental capacity to decide how a safeguarding concern should be progressed are offered the appropriate support which ensures all decision are made in their best interests.</p>
<p>4b. The Safeguarding Adults Board partners will ensure that when abuse or neglect has occurred, safeguarding adults plans are developed in a way which shows a balance between quality of life and concerns about peoples' safety.</p>	<p>People in the community will be able to see more clearly that work is undertaken in response to current and ongoing risks, supporting the person to recover from the abuse or neglect and keeping them more safe.</p>

5. PARTNERSHIP

Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

Action	Planned Impact
5a. Each Safeguarding Adults Board partner will ensure their organisation upholds their collective responsibilities to safeguard adults in accordance with the requirements of the Care Act 2014.	People in the community will gain in confidence that Care Act 2014 requirements are well established across every partner organisation in the City of York.
5b. The Safeguarding Adults Board will work with the Children's Safeguarding Board and other local partners to host an annual Safeguarding week across the City of York.	We will help to raise the profile of whole life safeguarding and enhance people's understanding of all the work undertaken locally to help keep people safe.

6. ACCOUNTABILITY

Accountability and transparency in delivering safeguarding

Action	Planned Impact
6a. The Safeguarding Adults Board will agree and maintain common safeguarding adults policies and procedures for all partners to use.	People in the community will be able to understand how local partners work together to tackle any abuse of vulnerable adults.
6b. The Safeguarding Adults Board will produce an Annual Report explaining what it has done and how its partners have helped keep people safe in the City of York.	People in the community will be able to read the report, see how safeguarding adults operates and be helped to hold local organisations to account if they fail to work in accordance with policies and procedures.

Progress on implementing each action will be reported to the SAB each quarter and a summary will be placed on the SAB website at the end of each year

Members of City of York Safeguarding Adults Board

	Name	Title	Organisation	Address
1	Karen Agar	Associate Director of Nursing (Safeguarding)	Tees, Esk & Wear Valley (TEWV) NHS Foundation Trust	Flatts Lane Centre, Flatts Lane, Normanby, Middlesbrough TS6 0SZ
2	Mark Albiston	Head of Safeguarding	City of York Council (CYC)	West Offices, Station Rise, York YO1 6GA
3	Sian Balsom	Healthwatch Manager	Healthwatch York	Priory Street Centre, 15 Priory Street, York YO1 6ET
4	Tom Brittain	Head of Housing	CYC	West Offices, Station Rise, York YO1 6GA
5	Michelle Carrington	Chief Nurse	NHS Vale of York CCG	West Offices, Station Rise, York YO1 6GA
6	Martin Farran	Director of Adult Services	CYC	West Offices, Station Rise, York YO1 6GA
7	Beverley Geary	Chief Nurse	York Teaching Hospital NHS Foundation Trust	Wiggington Road, York YO31 8HE
8	David Heywood	Social Work Manager	Stockton Hall	The Village, Stockton-on-the-Forest, York YO32 9UN
9	Caroline Johnson	Director of Operations	The Retreat	Heslington Road, York, YO10 5BN
10	Tim Madgwick	Deputy Chief Constable	North Yorkshire Police	Newby Wiske Hall, Newby Wiske, Northallerton, DL7 9HA
11	Kevin McAleese CBE	Independent Chair,	York Safeguarding Adults Board	c/o West Offices, Station Rise, York YO1 6GA
12	Michael Melvin	Assistant Director, Adult Services	CYC	West Offices, Station Rise, York YO1 6GA



	Name	Title	Organisation	Address
13	Christine Pearson	Deputy Designated Nurse, Safeguarding Adults	NHS Vale of York CCG	West Offices, Station Rise, York YO1 6GA
14	Janet Probert	Director of Partnership Commissioning	Partnership Commissioning Unit (PCU)	Sovereign House, Kettlestring Lane, Clifton Moor, York YO30 4GQ
15	Cllr Carol Runciman	Cabinet Lead	City of York Council (CYC)	West Offices, Station Rise, York YO1 6GA
16	Amanda Robson	Assistant Director	NHS England, NY and Humber Area Team	Unit 3, Alpha Court, Monks Cross, York, YO32 9WN
17	Catherine Surtees	Partnerships Officer	York CVS	Priory Street Centre, 15, Priory Street, York YO1 6ET
18	Steve Wilcox	Designated Professional for Adult Safeguarding	PCU	Sovereign House, Kettlestring Lane, Clifton Moor, York YO30 4GQ
19	Keren Wilson	Chief Executive	Independent Care Group	10 North Park Road, Harrogate HG1 5PG

